

How to view the License Manager log file?

Start License Manager Tools:-

Windows button>Cadence>LmTools, and right-click>More>Run as Administrator to allow administration of the running service settings.

Go to the Config Services tab, check that Cadence License Manager is selected from the Service Name and click on the View Log button.

The log will start with time stamps and messages relating to Imgrd, the license manager core, and then the messages will move onto vendor specific related entries which, in the case of OrCAD and Cadence licenses, will be logged against cdsImd.

Use the Close Log button on the Config Services tab to close the log window when required.

If the License Manager has recently been restarted, two or three "cycles" of "View Log" / "Close Log" may be required to get the display of the log file updated, check the Time and Date stamps are for the current date and time. (In normal operation, a running License Manager will date stamp the log file at each midnight).

| LMTOOLS by Flexera Software LLC   | – 🗆 X                          |
|---|--------------------------------|
| File Edit Mode Help   |                                |
| Service/License File   System Settings   Utilities   Start/Stop/Reread   Server Status   Server Diags   | Config Services Borrowing      |
| Configure Service<br>Service Name Cadence License Manager   | Save Service<br>Remove Service |
| Path to the Imgrd.exe file C:\Cadence\LicenseManager\Imgrd.exe Browse   |                                |
| Path to the license file C:\Cadence\LicenseManager\license.dat Browse   |                                |
| Path to the debug log file C:\Cadence\LicenseManager\debug.log Browse   | View Log Close Log             |
| Start Server at Power Up IV Use Services FlexNet Licensing Service Required<br>The FlexNet Licensing Service is required for optional<br>features such as virtualization and trusted storage. |                                |
|   |                                |

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